



# Antitrust, Regulation, and User Union in the Era of Digital Platforms and Big Data

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# Rise of Digital Platforms and Big Data

- Digital economy, platforms, data explosion, etc.
  - ▶ Small number of large companies/platforms dominate and hold most of the world's data.
  - ▶ Privacy concerns, regulation of digital assets, anti-competitive concerns of platforms.
- Regulations: GDPR, open banking, etc.
- FinTech (r)evolution, decentralization, blockchains and Web3.
- Users acquire a new role in firm's production and service quality:
  - ▶ Network scale matters and userbase adds to network effects.
  - ▶ User data help platforms to develop products and improve (reducing search friction, facilitating decision-making, etc.).
- Antitrust and regulation in the presence of network effects and data feedback effects.

# Data Economy and Data Sharing

- Network effects (e.g., Rochet & Tirole, 2003; switching cost in dynamic settings).
- Data reinforcement/feedback effect:
  - ▶ Platform price discrimination (e.g., Ichihashi, 2020).
  - ▶ Increasing versus decreasing return to scale on firm mark-up (e.g., Eeckhout & Veldkamp, 2021).
- Over-supply and over-sharing:
  - ▶ Incentives, cognitive/attention frictions, informational asymmetry (e.g., Carrascal et al, 2013; Athey, Catalini, & Tucker, 2017; Arrieta-Ibarra et al., 2018; Agarwal et al., 2020).
  - ▶ Negative externalities of data contribution on others (e.g., Kirpalani & Philippon, 2020; MacCarthy, 2010; Fairfield & Engel, 2015; Choi, Jeon, & Kim, 2019; Acemoglu et al., 2019).
  - ▶ Privacy concerns (Tang, 2020; Liu, Sockin, & Xiong, 2021).
- Under-supply and under-sharing:
  - ▶ Data feedback (Bergemann & Bonatti, 2015; Goldfarb & Tucker, 2022; Calvano & Polo, 2021; Veldkamp, 2020; Biglaiser, Calvano, and Cremer, 2019; Farboodi et al., 2020; Haigu & Wright, 2020; Prufer & Shottmuller, 2021).
  - ▶ Non-rivalry (e.g., Jones & Tonetti, 2020; Cong, Xie, & Zhang, 2021; Cong et al., 2021) and divisible.



# Antitrust and User Union in the Digital Era

- The core features of data production and generation.
  1. Non-rivalry ([horizontal](#), vertical, [dynamic](#)).
  2. By-product of economic activities (and non-separable from data subjects).
  3. [Platforms also crucial in data production.](#)
  4. Decentralized nature of data (Hayek, 1945): limited value if siloed; need for aggregation and exchange.
- This paper's insights and contribution:
  - ▶ Users (and platforms/intermediaries) do not internalize the impact of data generation and sharing on (i) other users, (ii) market power, and (iii) platforms' incentives.
  - ▶ Both over- and under- supply of data.
  - ▶ A unified framework to evaluate various policies.
  - ▶ User union and data trust as a radical solution to the antitrust challenge.



# Outline

- Introduction
- **Model Setup**
- Equilibrium Characterization and Key Inefficiencies
- Policy Evaluations
- User Union
- Discussion and Conclusion



## Model Setup

- Two periods,  $t = 1, 2$ ; no discounting.
- Two platforms  $x \in \{A, B\}$  compete for a unit measure of users uniformly distributed in location  $z \in [0, 1]$ .
- Production/service cost normalized to 0.
- Price  $p_t^x$  in the numeraire.
- Userbase  $N_t^x$  (level of adoption or usage).
- User utility:  $Y_t^x - \kappa_t^x(z)$ .
- Transport cost

$$\kappa_t^x(z) = \begin{cases} \hat{\kappa}z & \text{for } x = A \\ \hat{\kappa}(1 - z) & \text{for } x = B, \end{cases} \quad (1)$$

- Service quality:  $Y_t^x = K^x + \phi^x D^x \mathbb{I}_{\{t=2\}} + \gamma^x N_t^x$ .
- Heterogeneous data processing power; WLOG,  $\phi^A \geq \phi^B$ .



## Data Generation and Collection

- Data as by-product of economic activities;  $e^x \theta^x(z)$  units of data generated and collected.
- Platform's investment/effort  $e_t^x$  with quadratic (and private) cost  $\frac{1}{2} \lambda (e_t^x)^2$ .
- Fraction of data endogenously shared by user  $z$ :  $\theta_t^x(z) \in [\underline{\theta}, 1]$ .
- Data compensation and privacy cost:  $(q^x - c^x) \theta^x e^x$  and  $c^x = c(1 + \eta^x)$ , where  $\eta^x$  is fraction shared with  $-x$ .
- User's net utility:

$$u_t^x(z) = Y_t^x - p_t^x - \kappa_t^x(z) + (q^x - c^x) e^x \theta^x \mathbf{1}_{\{t=1\}}.$$

- $\hat{D}^x$ : data generated in  $t = 1$ ;  $D \equiv \hat{D}^A + \hat{D}^B$  total data for  $t = 2$ .
  - ▶  $D^x \leq D$  (it needs not hold that  $D_t^A + D_t^B = D_t$ ). .
  - ▶  $D = N_1^A e_1^A \theta_1^A + N_1^B e_1^B \theta_1^B$ .



# Timeline, Objective, & Equilibrium

- Timeline of the game:

- ▶  $t = 1$ : Platforms simultaneously set  $(q^x, e^x, p_1^x)$ , followed by users' choices of platforms (no multi-homing).
- ▶  $t = 2$ : Platforms simultaneously set  $p_2^x$ , followed by users' choices of platforms (no sticky assumption).

- Equilibrium concept: Subgame perfect in pure strategies.

- Objectives:

$$\pi_2^x := N_2^x p_2^x.$$

$$\pi_1^x := N_1^x p_1^x - q^x N_1^x e^x \theta_1^x + N_2^x p_2^x - \frac{\lambda (e^x)^2}{2}.$$



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# The Marginal User

- Indifference condition:

$$\begin{aligned} & Y_t^A - p_t^A - \kappa_t^A(\hat{Z}_t) + e^A \theta^A (q^A - c^A) \mathbb{I}_{\{t=1\}} \\ = & Y_t^B - p_t^B - \kappa_t^B(\hat{Z}_t) + e^B \theta^B (q^B - c^B) \mathbb{I}_{\{t=1\}}. \end{aligned} \quad (2)$$

$$\begin{aligned} \hat{Z}_t = & \frac{1}{2} + \frac{1}{2\kappa} \left[ \Delta_K - (p_t^A - p_t^B) + [\phi^A D^A - \phi^B D^B] \mathbb{I}_{\{t=2\}} \right. \\ & \left. + [e^A \theta^A (q^A - c^A) - e^B \theta^B (q^B - c^B)] \mathbb{I}_{\{t=1\}} \right] \end{aligned}$$

(3)

where  $\kappa := \hat{\kappa} - \frac{\gamma^A + \gamma^B}{2}$  (transport costs mitigated by average network externality) and  $\Delta_K := K^A - K^B + \frac{\gamma^A - \gamma^B}{2}$  (non-data-related platform heterogeneity).



## Unique Nash equilibrium in period $t = 2$ subgame

- FOC:  $\frac{\partial \pi_2^x}{\partial p_2^x} = N_2^x + \frac{\partial N_2^x}{\partial p_2^x} = 0$ .
- $t = 2$  long-term price:

$$p_2^A = \bar{p}^A + \frac{D^A \phi^A - D^B \phi^B}{3} \quad \text{and} \quad p_2^B = \bar{p}^B - \frac{D^A \phi^A - D^B \phi^B}{3},$$

$$\bar{p}^A = \kappa + \frac{\Delta_K}{3} \quad \text{and} \quad \bar{p}^B = \kappa - \frac{\Delta_K}{3} \quad (4)$$

- The marginal user  $\hat{z}_2$  is characterized by

$$\hat{z}_2 = \frac{1}{2} + \frac{\Delta_K + D^A \phi^A - D^B \phi^B}{6\kappa}.$$

- Market share  $\hat{z}_2$  captures  $A$ 's market and price-setting power.

# Platform's Optimal Pricing

First-stage optimization:

$$\pi_1^x := \max_{q^x, p_1^x, e_1^x} \left( N_1^x p_1^x + \max_{p_2^x} N_2^x (p_2^{xx} - N_1^x \theta^x e^x q^x - \frac{\lambda(e^x)^2}{2}) \right). \quad (5)$$

Platform's initial pricing of service:

$$\frac{\partial \pi_1^x}{\partial p_1^x} = \underbrace{N_1^x + \left( \frac{\partial N_1^x}{\partial p_1^x} \right) p_1^x}_{\text{Static revenue maximization}} + \underbrace{\sum_{x'=A,B} \left( \frac{\partial \pi_2^x}{\partial D^{x'}} \frac{\partial D^{x'}}{\partial N_1^{x'}} \frac{\partial N_1^{x'}}{\partial p_1^x} \right)}_{\text{Data benefits}} \quad (6)$$

$$- \underbrace{\left( \frac{\partial N_1^x}{\partial p_1^x} \right) e^x \theta^x q^x}_{\text{Data cost}} = 0. \quad (7)$$



# Platform's Optimal Effort and Data Compensation

Platform's effort/investment:

$$\begin{aligned}
 \frac{\partial \pi_1^x}{\partial e^x} = & \underbrace{\left( \frac{\partial N_1^x}{\partial e^x} \right) p_1^x}_{\text{Static revenue maximization}} + \underbrace{\sum_{x'=A,B} \left( \frac{\partial \pi_2^x}{\partial D^{x'}} \left[ \frac{\partial D^{x'}}{\partial e^x} + \frac{\partial D^{x'}}{\partial N_1^{x'}} \frac{\partial N_1^{x'}}{\partial e^x} \right] \right)}_{\text{Data benefits}} \\
 & - \underbrace{\left( \left( \frac{\partial N_1^x}{\partial e^x} \right) e^x \theta^x q^x + \theta^x N_1^x q^x + \lambda e^x \right)}_{\text{Data cost}} = 0. \tag{8}
 \end{aligned}$$

Compensation for data:

$$q^x = \begin{cases} 0 & \text{if } \underline{\theta} = 1 \\ c^x & \text{if } \underline{\theta} \in [0, 1] \end{cases}. \tag{9}$$

## Baseline: Database Directives

- Platforms own data,  $\underline{\theta} = \eta^x = 1$  and there is no data sharing by platforms  $\eta^x = 0$ .
- $p_1^x = p_1^{x,Base} + q^x e^x$ : platforms pass the costs of collecting data one-to-one onto users; one can set  $q^x = 0$ .
- $p_1^A < p_1^B$ ; platforms compete fiercely and price below benchmark  $\bar{p}^x$ ; users benefit.
- $p_2^A > p_2^B$  and  $p_1^x < p_2^x$ ; users hurt in  $t = 2$  even without assumptions on stickiness.
- $N_t^A = \hat{z}_t$  increases in:
  1. A's data processing capacity:  $\hat{\phi}^A - \hat{\phi}^B$ .
  2. Importance of data:  $\hat{\phi}^A + \hat{\phi}^B$ .
  3. Network effects:  $\gamma^A + \gamma^B$ .



## Two Inefficiencies/Challenges in the Era of Platforms and Big Data

- Market power and “winner takes all” due to “data feedback effect,” not (directly) network effects.



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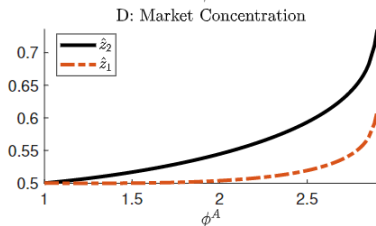
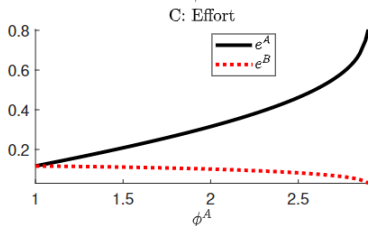
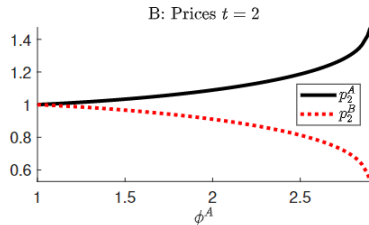
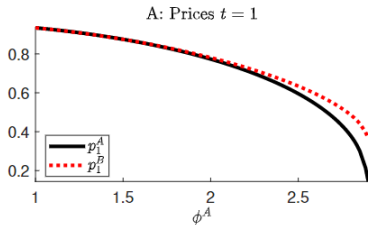
- Symmetric equilibrium for symmetric platforms:

$$p_1^x = \kappa + e^x \left( q^x - \frac{2\phi^x}{3} \right) \text{ and } e^x = \min \left\{ \left[ \frac{\phi^x - 3c^x}{6\lambda} \right]^+, 1 \right\}.$$

- Effort decreasing in privacy cost as users require direct compensation or lower price.
- Individuals fail to internalize the externality of data contribution:
  1. on service quality improvement for other users.
  2. on platform's market power.
  3. on the incentives to invest in infrastructure and scenarios for generating data.

# Illustration of the Two Inefficiencies

Prices, Effort, and Market Shares under  $\Delta_K = 0$  and  $\phi^B = 1$ .



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# Data Privacy Protections

- GDPR (2018), CCPA (2020), China PIPL (2021), CPA (Colorado), UCPA (Utah), etc.
- Data access, control, and portability.
- Opt in options for users: i.e.,  $\underline{\theta} = 0$ .
- But data compensation is passed onto consumers one-for-one.
- Barely giving data ownership to users has no material effects within our framework.

# Open Data Initiatives

- Open Banking: European vs. U.S. approaches.
- Two potential benefits: (i) it increases any platform's stock of data and thus overall service quality and (ii) it may reduce market power.
- An illustration:  $D^x = e^A N_1^A + e^B N_1^B$ ;  $\eta = 1$  without monetary transfer.
- Holding effort fixed at  $e^A = e^B = 1$ , data sharing increases platform  $A$ 's market share  $\hat{z}_2$  relative to the baseline iff  $\Delta_K$  is small and  $\phi^A + \phi^B < 3\sqrt{6}\kappa$ .
- Open data initiatives may undermine (ii).
- Open data hold up platform's effort and increases privacy costs.



## Data Market with User Ownership

- Unbundling platform service consumption and data contribution.
- Platform  $x'$  posts a per-unit price for data and the atomistic users take this price as given and decide on whether they sell their data to  $x'$ . Platform  $x'$  optimally offers user  $z$  per unit price of data of  $c$  dollars (via, e.g., Nash Bargaining).
- Data market may hurt consumer welfare and increase platform  $A$ 's market share if two platforms are close.
- Undermines (i) platforms' incentives to collect data and to attract users via low prices, (ii) platform's effort, and (iii) may increase or decrease market power by large platforms.

# Data Market with Platform Ownership

- Platforms determine the optimal allocation of data and the transfer via Nash Bargaining or competitive data intermediaries.
- Platform collusion via data trading (when effort is fixed), i.e., “data collusion” or “data merger.” Weakly strong platform possesses all data.
- When  $\hat{D}^A \phi^A + \Delta_K \geq \hat{D}^B \phi^B$ , joint payoff  $\pi_2^A + \pi_2^B$  maximized with  $D^A = \hat{D}^A + \hat{D}^B$  and  $D^B = \hat{D}^B$ .
- Symmetric platforms:
  1. One platform gets all data and market is concentrated:  $\hat{z}_2 = \frac{1}{2} + \frac{\theta^X e^X \phi^X}{12\kappa}$ .
  2. high-powered incentives to generate data (lower prices and higher efforts).
- Platforms are not fully competitive.
- Data intermediary does not ensure ex-ante platform incentives.



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# Introducing User Union

- Investor protections through SECs, labor unions, etc.
- Users are contributors but are atomistic and decentralized.
- User union as a coordination device.
- They may under-supply data, even though data in aggregate is beneficial.
- They may over-supply to aggravate market power or disincentivize platforms to generate more data.
- User union addressing both over- and under-sharing.
- Data governance structures in practice (Houser and Bagby, 2022): Data Trust, etc.

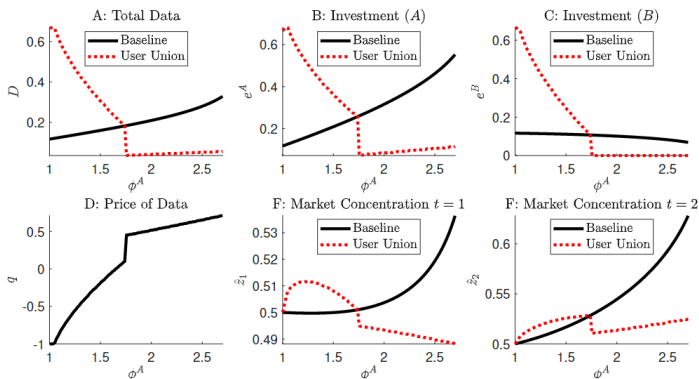


# Implementation of User Union

- UU pre-commits to reward  $f$  per unit of data; negative  $f$  means users pay a union fee.
- Implementation 1: UU collects all data; platforms can purchase their own data pro-rata payouts to users.
- Platform solves:  $\max_{D^x \in [0, N_1^x e^x]} \pi_2^x - q^x D^x$ .
- UU sets  $\theta^x = 1$  and solves:  
$$\max_{q^A, q^B} [u_1 + N_1^A e^A (q^A - c^A) + N_2^B e^B (q^B - c^B)] \quad \text{s.t.} \quad \pi_1^x \geq 0.$$
- Alternative implementation: UU pre-commits to  $f$  dollar per unit of data contribution; negative  $f$  means users pay a union fee.
- UU solves:  $\max_f (u_1 - f \theta^x e^x) \quad \text{s.t.} \quad \pi_1^x \geq 0.$

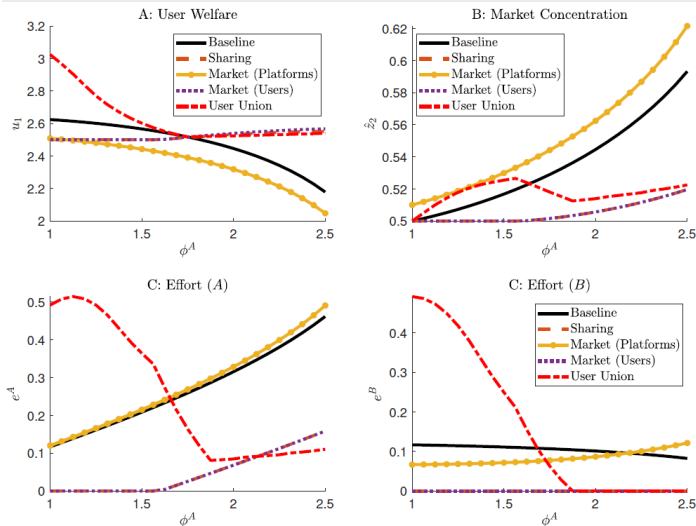
# User Union as an Intuitive Solution

## Platform asymmetry and equilibrium outcomes.



# User Union as an Intuitive Solution

## Comparison of various antitrust policies and designs.



# Discussion and Takeaways

- Network effects, interoperability, and data heterogeneity.
- Blockchains, smart contracts, and tokenization as commitments to future pricing.
  - ▶ e.g., Cong, et al. (2020); Goldstein, Gupta, and Sverchkov, (2021); Lyandres, (2022).
  - ▶ Categories and functions of crypto-tokens.
  - ▶ Monetary policy for tokenized platforms.
  - ▶ User union implemented through DataDAO.
- Antitrust and regulation in the digital era:
  - ▶ Users contribute via network effects and data reinforcement effects.
  - ▶ Data and data subjects are atomistic and dispersed (Hayek's decentralization).
  - ▶ Giving ownership and control to platforms means market power.
  - ▶ Individual users do not internalize the effect of data contribution on (i) other users, (ii) market power of platforms, and (iii) platforms' incentives.



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  - ▶ Giving ownership and control to platforms means market power.
  - ▶ Individual users do not internalize the effect of data contribution on (i) other users, (ii) market power of platforms, and (iii) platforms' incentives.
- Data privacy protection, open data initiatives, splits and interoperability, data markets, etc., may all have their own issues.
- User union as an intuitive yet effective solution:
  - ▶ Data trust or government-run data union.
  - ▶ Relevance for network effects too.